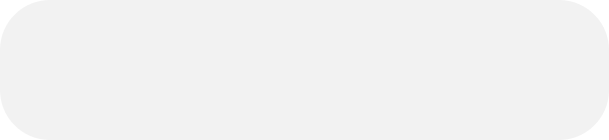
Ideation PhaseEmpathize&Discover

|  |  |
| --- | --- |
| Date | 19 OCTOBER 2023 |
| Team ID | NM2023TMID01852 |
| ProjectName | Project–ELECTRONIC HEALTH RECORD SYSTEM |
| MaximumMarks | 4Marks |

# EmpathyMapCanvas:



**Says**

What have we heard them say? What can we imagine them saying?

**Thinks**

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

High-quality treatment

Patient demographics, Immunization dates

To ensure

complete, efficient

Diagnoses, Medications

Transparent exchange

of information

Medical histories, Vital signs,

Electronic Health Record

trer

Contain a patient's medical history

Provide quick access

Treatment plans, allergies

To patient recordsand information

Radiology images, laboratry and test results

Efficient health care

**Does**

What behavior have we observed? What can we imagine them doing?

**Feels**

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

[**See an example**](https://app.mural.co/template/8734e26b-e4c9-45b9-a5ba-03ce4aa3c700/ca1d645e-05be-4feb-94bb-f670d5f20e7c)

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